

Presidencia Española de la Unión Europea



Experiences with de Implementation and Issuance of e-Apostilles

Javier L. Parra

Secretario de Gobierno at Murcia Superior Court of Justice Spanish Contact Point of the European Judicial Network

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A real experience on the judicial area

Who is Who in Spain

- President of the regional Association of Notaries Public (Decano del Colegio de Notarios)
- Secretarios de Gobierno, Senior Judicial Authorities posted in each Autonomous Community Superior Court of Justice









ONCE UPON A TIME...







► SOME STEPS ON OUR EXPERIENCE in Murcia - SPAIN

- 2006 First news on e-app
- 2007 Implementation IT support
- 2008 The project starts
- 2008 First e-Apostille in Europe
- 2009 Spreading to other matters
- 2010 Spanish Quality Award of Justice
- 2011 The project goes on...

The running experience...

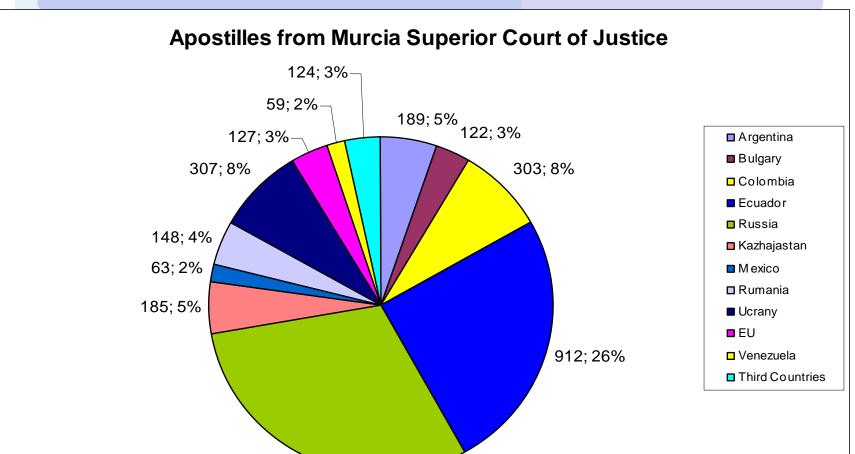






Main destinations of our apostilles...

1092; 31%



The experience...







Types of public documents....

-Civil Register purposes

Purposes

ie. Birth certificate for civil registration

-Judicial purposes

ie. inter country child adoption reports

Implementing the project...











Ways of operation

Option for Consulate:

FROM PAPER TO ELECTRONIC SIGNATURE

- 1. A citizen brings the public document in paper
- 2. We scanned the public document for obtaining a electronic file of it
- 3. We **verify and contrast** the incoming public document signature with our digital signatures Journal-register
- 4. We create a PDF with the digital pictures of the public document under the name and title of signatory of the Apostille and sign it with electronic signature
- 5. We give it back in electronic format to the public document to the requesting person or Entity

Implementing the project...











Ways of operation

Option for adoptions

FROM ELECTRONIC FORM TO e-APP

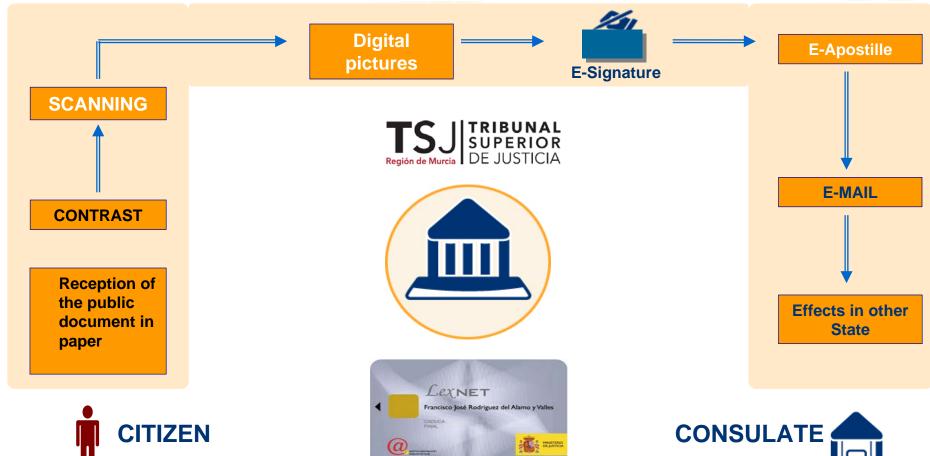
- 1.A public authority e-mail to us all public documents requiring apostilles (ie. certificates and other official reports for a inter-country adoption).
- 2. The incoming public documents are signed with an recognized electronic signature
- 3.We **verify** the incoming public document electronic signature
- 4. We make the PDF aspostille and attached it to the public document and sign with our official electronic signature
- 5. We send back by e-mail the Public document wrapped with electronic apostille to the requesting Authority

Flowchart with the Ecuador Consulate









TSJ Murcia: real apostille cases with e-APP

Apostilles to

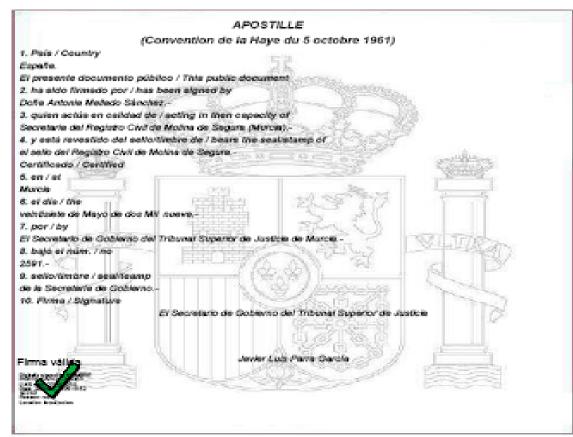
UK for testamentary purposes

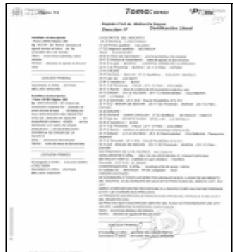








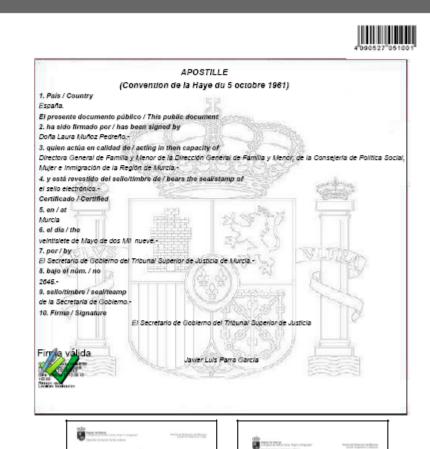






al.pdf - Adobe Reader

mento <u>H</u>erramientas Ve<u>n</u>tana A<u>y</u>uda



La Dirección Cannesi de Familia y Birner de la Comunidad Austrianne de La región de Menna, y vente se la descrito de Ausgement y Ameginio mel Sentido de Protección de Mennes, por di presente describado y sontinens el compresente que No. Marcia de la Mincados Labrados Melhalo, ha adquetifo por colo Scribba, se compresente de







OUTCOMES...









Success & Challenges --- Lights and shadows

SWOT Evaluation of our experience

<u>Strengths</u>

- More security: we incorporate digital pictures
- The use "qualified e-signature" with the highest level of security

Weaknesses

Working without e-Register

Opportunities

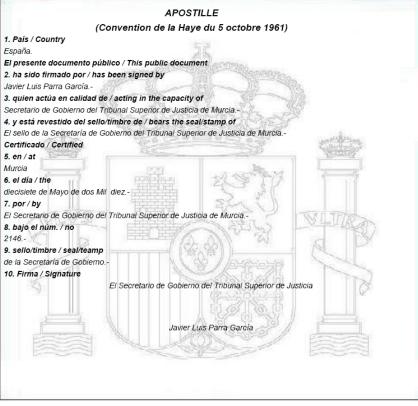
Spreading to other competent autorities and matters

Threats

- Problems with scanned public documents
- Problems when implementing without taking into account the cultural environment status

Thinking of threats....







FINAL REFLECTIONS

A modernization process is much more than hardware and software implementation

Looking for outcomes

- 1.Pointing priorities
- 2.Planning
- 3.Change Management Strategy
- 4. Analysing benchmarks
 - & Ongoing updating

